
Horizon Call Recording

Call recording needs to be enabled by your administrator

1. To record a call on demand the person making the call needs to input *1 at any point during the call.
2. For pause and resume,
 - a. Press *3 to pause
 - b. Press *7 to resume.
3. Please note that call recording is possible for both inbound and outbound calls, over users, hunt groups and auto attendants.

To get access to the recordings please contact your Horizon Administrator